

## **RxBenefits' Independent Prior Authorization Reviews**

Our consistent, transparent prior authorization (PA) process ensures that members are using the most clinically appropriate drug for their condition and at the lowest net cost. All PA reviews are conducted by an independent pharmacist reviewer in an expedited timeframe.

Typical decision time: less than 24 hours, up to 72 hours\*

\* Actual review time depends on documentation requirements and prescriber responsiveness, and could extend beyond 72 hours in extreme situations.



Member at the Pharmacy

Prescriber

Documentation submitted

request form and gathers chart notes and lab data. If more info is needed, the RxBenefits reviewer eaches out to the prescriber

for up to three days.

RxBenefits receives the PA

RxBenefits Reviewer

Pharmacist reviews & makes a decision

The RxBenefits independent pharmacist reviewer makes a decision based on the received information.



Member Receives Medication